

NJ BOARD OF PUBLIC UTILITIES  
Division Of Customer Assistance

**QUARTERLY REPORT**

2023 Q 4

	<i>October</i>	<i>November</i>	<i>December</i>	<i>Total</i>
<b>ELECTRIC</b>	<b>405</b>	<b>295</b>	<b>252</b>	<b>952</b>
Atlantic City Electric	176	111	105	392
<b>COMMERCIAL</b>	<b>6</b>	<b>6</b>	<b>5</b>	<b>17</b>
BILLING	2	0	1	3
COLLECTIONS	2	1	1	4
METERS	0	0	1	1
MISCELLANEOUS	0	1	0	1
SERVICE - ELECTRIC	2	4	2	8
<b>RESIDENTIAL</b>	<b>170</b>	<b>105</b>	<b>100</b>	<b>375</b>
BILLING	52	32	28	112
COLLECTIONS	106	58	55	219
MARKETING	1	0	1	2
METERS	5	4	5	14
MISCELLANEOUS	1	2	3	6
SERVICE - ELECTRIC	5	9	8	22
JCP&L	228	184	145	557
<b>COMMERCIAL</b>	<b>18</b>	<b>9</b>	<b>4</b>	<b>31</b>
BILLING	5	2	1	8
COLLECTIONS	8	2	1	11
MISCELLANEOUS	2	0	0	2
SERVICE - ELECTRIC	3	5	2	10
<b>RESIDENTIAL</b>	<b>210</b>	<b>175</b>	<b>141</b>	<b>526</b>
BILLING	39	30	23	92
COLLECTIONS	101	82	35	218
MARKETING	1	0	0	1
METERS	7	5	3	15
MISCELLANEOUS	5	14	8	27
SERVICE - ELECTRIC	57	43	72	172
SERVICE - TELEPHONE	0	1	0	1
Rockland Electric	1	0	2	3
<b>RESIDENTIAL</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>3</b>
BILLING	0	0	1	1
COLLECTIONS	1	0	1	2

	<i>October</i>	<i>November</i>	<i>December</i>	<i>Total</i>
<b>ELECTRIC &amp; GAS</b>	<b>249</b>	<b>228</b>	<b>137</b>	<b>614</b>
PSE&G	249	228	137	614
<b>COMMERCIAL</b>	<b>12</b>	<b>13</b>	<b>9</b>	<b>34</b>
BILLING	4	2	3	9
COLLECTIONS	3	8	2	13
MISCELLANEOUS	1	0	1	2
SERVICE - ELECTRIC	4	2	3	9
SERVICE - GAS	0	1	0	1
<b>RESIDENTIAL</b>	<b>237</b>	<b>215</b>	<b>128</b>	<b>580</b>
BILLING	52	42	39	133
COLLECTIONS	162	132	50	344
MARKETING	1	0	1	2
METERS	7	9	12	28
MISCELLANEOUS	4	21	12	37
SERVICE - ELECTRIC	8	6	9	23
SERVICE - GAS	3	5	5	13

	<i>October</i>	<i>November</i>	<i>December</i>	<i>Total</i>
<b>GAS</b>	<b>101</b>	<b>128</b>	<b>45</b>	<b>274</b>
Elizabethtown Gas	13	21	9	43
<b>COMMERCIAL</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>3</b>
BILLING	1	1	0	2
COLLECTIONS	0	1	0	1
<b>RESIDENTIAL</b>	<b>12</b>	<b>19</b>	<b>9</b>	<b>40</b>
BILLING	3	3	2	8
COLLECTIONS	6	15	6	27
METERS	1	0	0	1
MISCELLANEOUS	1	0	0	1
SERVICE - GAS	1	1	1	3
NJ Natural Gas	26	34	16	76
<b>COMMERCIAL</b>	<b>3</b>	<b>2</b>	<b>0</b>	<b>5</b>
BILLING	1	0	0	1
COLLECTIONS	1	1	0	2
METERS	1	1	0	2
<b>RESIDENTIAL</b>	<b>23</b>	<b>32</b>	<b>16</b>	<b>71</b>
BILLING	2	2	1	5
COLLECTIONS	18	26	11	55
METERS	0	1	3	4
MISCELLANEOUS	1	3	0	4
SERVICE - GAS	2	0	0	2
SERVICE - WATER & SEWER	0	0	1	1

PSE&G (G)	1	0	0	1
<b>COMMERCIAL</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
METERS	1	0	0	1
South Jersey Gas	61	73	20	154
<b>COMMERCIAL</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>3</b>
BILLING	0	1	0	1
COLLECTIONS	0	2	0	2
<b>RESIDENTIAL</b>	<b>61</b>	<b>70</b>	<b>20</b>	<b>151</b>
BILLING	9	6	6	21
COLLECTIONS	48	60	14	122
METERS	1	1	0	2
MISCELLANEOUS	0	1	0	1
SERVICE - GAS	3	2	0	5

	<i>October</i>	<i>November</i>	<i>December</i>	<i>Total</i>
<b>THIRD PARTY SUPPLIER</b>	<b>65</b>	<b>23</b>	<b>32</b>	<b>120</b>
ALPHA GAS & ELECTRIC	0	1	0	1
<b>RESIDENTIAL</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
MARKETING	0	1	0	1
ASTRAL ENERGY	0	1	0	1
<b>RESIDENTIAL</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
MARKETING	0	1	0	1
CLEAN CHOICE ENERGY	1	1	2	4
<b>RESIDENTIAL</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>4</b>
MARKETING	1	1	2	4
CLEARVIEW ELECTRIC	1	0	0	1
<b>RESIDENTIAL</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
MARKETING	1	0	0	1
CONSTELLATION ENERGY	3	1	1	5
<b>COMMERCIAL</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
MARKETING	0	1	0	1
<b>RESIDENTIAL</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>4</b>
BILLING	2	0	0	2
MARKETING	1	0	1	2
DIRECT ENERGY	0	1	0	1
<b>RESIDENTIAL</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
MARKETING	0	1	0	1
DISCOUNT POWER	0	1	2	3
<b>RESIDENTIAL</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>
MARKETING	0	1	2	3

ECOPLUS POWER		2	0	0	2
<b>RESIDENTIAL</b>		<b>2</b>	<b>0</b>	<b>0</b>	<b>2</b>
	BILLING	1	0	0	1
	MARKETING	1	0	0	1
ENERGY HARBOR		0	1	2	3
<b>RESIDENTIAL</b>		<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>
	MARKETING	0	1	2	3
GREEN MOUNTAIN ENERGY		1	0	0	1
<b>COMMERCIAL</b>		<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
	MARKETING	1	0	0	1
IDT ENERGY		1	1	0	2
<b>RESIDENTIAL</b>		<b>1</b>	<b>1</b>	<b>0</b>	<b>2</b>
	BILLING	1	0	0	1
	MARKETING	0	1	0	1
INDRA ENERGY		8	5	7	20
<b>COMMERCIAL</b>		<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
	MARKETING	1	0	0	1
<b>RESIDENTIAL</b>		<b>7</b>	<b>5</b>	<b>7</b>	<b>19</b>
	BILLING	0	0	1	1
	MARKETING	7	5	6	18
INSPIRE ENERGY		3	0	0	3
<b>RESIDENTIAL</b>		<b>3</b>	<b>0</b>	<b>0</b>	<b>3</b>
	BILLING	1	0	0	1
	MARKETING	2	0	0	2
MAJOR ENERGY		1	0	0	1
<b>RESIDENTIAL</b>		<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
	MARKETING	1	0	0	1
MEDIAN ENERGY		2	0	0	2
<b>RESIDENTIAL</b>		<b>2</b>	<b>0</b>	<b>0</b>	<b>2</b>
	MARKETING	2	0	0	2
MPOWER ENERGY, LLC		2	0	0	2
<b>COMMERCIAL</b>		<b>2</b>	<b>0</b>	<b>0</b>	<b>2</b>
	MARKETING	2	0	0	2
NATIONAL GAS & ELECTRIC		1	0	1	2
<b>RESIDENTIAL</b>		<b>1</b>	<b>0</b>	<b>1</b>	<b>2</b>
	MARKETING	1	0	1	2
NEXTERA ENERGY SERVICES		1	0	0	1
<b>COMMERCIAL</b>		<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
	MARKETING	1	0	0	1

NJ GAS & ELECTRIC		2	0	0	2
<b>RESIDENTIAL</b>		<b>2</b>	<b>0</b>	<b>0</b>	<b>2</b>
	MARKETING	2	0	0	2
PURE ENERGY		18	3	8	29
<b>COMMERCIAL</b>		<b>15</b>	<b>2</b>	<b>7</b>	<b>24</b>
	MARKETING	15	2	7	24
<b>RESIDENTIAL</b>		<b>3</b>	<b>1</b>	<b>1</b>	<b>5</b>
	BILLING	1	0	0	1
	MARKETING	2	1	1	4
RELIANT ENERGY		1	0	0	1
<b>RESIDENTIAL</b>		<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
	MARKETING	1	0	0	1
RESIDENTS ENERGY		2	0	2	4
<b>RESIDENTIAL</b>		<b>2</b>	<b>0</b>	<b>2</b>	<b>4</b>
	MARKETING	2	0	2	4
RPA ENERGY		1	0	1	2
<b>RESIDENTIAL</b>		<b>1</b>	<b>0</b>	<b>1</b>	<b>2</b>
	MARKETING	1	0	1	2
RUSHMORE ENERGY		0	1	0	1
<b>RESIDENTIAL</b>		<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
	MARKETING	0	1	0	1
SFE ENERGY		3	1	1	5
<b>RESIDENTIAL</b>		<b>3</b>	<b>1</b>	<b>1</b>	<b>5</b>
	MARKETING	3	1	1	5
SMART ENERGY		2	1	2	5
<b>RESIDENTIAL</b>		<b>2</b>	<b>1</b>	<b>2</b>	<b>5</b>
	BILLING	1	0	0	1
	MARKETING	1	1	2	4
SPRING POWER & GAS		1	0	1	2
<b>RESIDENTIAL</b>		<b>1</b>	<b>0</b>	<b>1</b>	<b>2</b>
	MARKETING	1	0	1	2
STANDARD GAS & ELECTRIC		1	0	0	1
<b>RESIDENTIAL</b>		<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
	BILLING	1	0	0	1
SUNSEA ENERGY		3	2	1	6
<b>RESIDENTIAL</b>		<b>3</b>	<b>2</b>	<b>1</b>	<b>6</b>
	MARKETING	3	2	1	6
TOMORROW ENERGY		3	1	1	5
<b>RESIDENTIAL</b>		<b>3</b>	<b>1</b>	<b>1</b>	<b>5</b>
	MARKETING	3	1	1	5

VIRIDIAN ENERGY		0	1	0	1
<b>RESIDENTIAL</b>		<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
	MARKETING	0	1	0	1
VISTA ENERGY		1	0	0	1
<b>RESIDENTIAL</b>		<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
	MARKETING	1	0	0	1
<b>Grand Total:</b>		<b>820</b>	<b>674</b>	<b>466</b>	<b>1960</b>